



June 2019

GILLIE GABAY PH.D

CURRICULUM VITAE

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Higher Education

A. Undergraduate and Graduate Studies

- 1984–1987 **Social Work, B. A., Tel Aviv University**
- 1989–1992 **Labor Studies, Organizational development, M. A. Tel Aviv University**

B. Doctor Degree

- 1996–1999 **Ph.D. Systems Science: Business Administration, Portland State University, Portland, Oregon, USA.**
(Dissertation title : "Relationship Selling and Trust: Antecedents and Outcomes:"
Supervisors: Prof. Talya N. Bauer and Prof. Tom R. Gillpatrick).

Honors and Awards:

- The top North American Luray Covers Scholastic Award (1999)
- The Armstrong Award for outstanding Scholastic Achievement (1999)

C. Other Education

- 1996–1997 **M.B.A. Portland State University, Oregon U.S.A**

Academic Ranks and Tenure in Institutes of Higher Education

- 2006-2007 Interdisciplinary Center (IDC), Research center, Herzliya Israel
Founder
- 2008-2012 Mala Academic center, Or Yehuda, Israel
Lecturer
- 2007-2015 College of Management Academic Studies, Rishon Lezion Israel
Lecturer
- 2015- current College of Management Academic Studies
Senior Lecturer
- 2019 Spring Term & 2020 Spring Term
University Cattolica Sacred Cour, School of Health economics, Rome, Italy
Visiting Professor and Researcher, strategies and control in patient-centered care.

Offices in Academic Administration At COLLMAN

- **A member of the Academic Council** (since 2011)
- **A member of the Lecturer Satisfaction Committee** (2011-2012)
- **Head of the Organizational Development and Consulting Program, School of Behavioral Sciences,** (2015-2016)
- **Founder and chair of the OD systemic organizational development track, school of behavior sciences, the Graduate organizational development and consulting program** (2009-2016)
- **Head of the steering committee, Graduate Programs, School of Behavioral Sciences** (2015-2016)
- **A member of the candidate acceptance committee, O.D Graduate Program** (2009-2016)
- **A member of the school council** (2009-2016)
- **A member of the steering committee** (2009-2016)
- **A member of school's research committee** (2017-2018)
- **A member of the president's committee for a global campus** (2018-2019)

Scholarly Positions and Activities outside the Institution

A. Membership in Editorial Boards Of Journals: Guest Editor

Special Issue: "Investigating Multi-Level Sociological, Psychological, and Managerial Challenges in the context of Intellectual Capital from and within Emerging Markets", Journal of Intellectual Capital, Emerald Publishing.

Co-editor: Prof. Pawan Budhwar, Aston University, Birmingham, UK (Co-editor in chief, the British Journal of Management & Associate Editor of HRM Journal).

Co-editor: Prof. Vijay Pereira, Khalifa University, Abu Dhabi, UAE. (Co-editor in chief, the journal of Strategic Management and Organization Behavior).

B. Ad Hoc Reviewer (International)

- **Advances in Healthcare Management** (Emerald) from 2014
- **QMJ: International Journal of Medicine** from 2017
- **Qualitative Health Research** from 2019
- **PLOS ONE** from 2017
- **Journal of Medical Ethics** from 2019
- **Omega Death And Dying** from 2019
- **Journal of Applied Nursing Research** from 2019

C. Ad Hoc Reviewer (Israel)

- Israeli National Health Policy Institute (INHP), from 2017

D. Membership in Professional / Academic Associations

- European Health Management Association, Bruxelles, Belgium
- The European Occupational Health Psychology Association, Nottingham, UK
(A Member Of The Healthy Healthcare Team)

E. Participation in Scholarly Conferences, Colloquium and Invited Talks

a. Conference Presentations

- 2013 - Making the Healthcare System More Efficient Through Organizational Trust – Empirical findings from Israel, European Health Management Association, Bocconi, University, Milano, Italy.
- 2013 - Sources of satisfaction and Dissatisfaction Among Physicians – The Israeli case study, European Health Management Association, Bocconi University, Milano, Italy.
- 2014 - Dissatisfaction among Physicians – The Israeli Experience. The Israeli Family Medicine Association and Tel Aviv University, Shabtai Ben-Meir Conference for Preventive Medicine.
- 2014 - Perceived Control and Reducing Re-admissions, Hospital Management Seminar, Rabin Medical Center.
- 2014 - Frontline health educators: Locus of control, communication and patient adherence, European Health Management Association, Birmingham University, England.

- 2014 - Future leadership- Organizational commitment among expert physicians and residents in general hospitals in Israel, European Health Management Association, Birmingham University, England.
- 2015 - Organizational Trust of Expert Physicians in Top Management, the Study of Organizations and HRM, Haifa University.
- 2017 - Stop this revolving door! Applying the health psychology lens to hospital re-admissions, European Health Management Association, Bocconi University, Milano, Italy.
- 2017 - The Hipocrates oath and organizational trust in public general hospitals, European Health Management Association, Bocconi University, Milano, Italy.
- 2017 - Patient-Centered care: Policy and Challenges. Bar Ilan University, M.A. program for Health Systems Management
- 2018 - Going back to basics: Organizational trust and burnout, European Occupational Health Psychology Association, Lisbon Science University, Portugal.
- 2019 - Humanistic Triumph: Body Extinction Versus Growth in Self-Identity – A Cancer Narrative, 3rd International Conference on Loss, Bereavement & Human Resilience in Israel and the World: Facts, Insights & Implications, Eilat.
- 2019 - Understanding the donating mind at hospitals: A Mind-Genomics Exploration, Euromed, Thessaloniki, Greece.

b. Conference Presentation By Co - Author

- September, 2016- Locus of control and readiness for change, Annual Conference of the Coaching Institute, Maclean Medical School, Harvard.
- October, 2017- Personalizing Medicine: Revealing & optimizing the patient experience through Mind Genomics, 7th International Conference on Predictive, Preventive and Personalized Medicine & Molecular Diagnostics, Chicago, USA
- October, 2018- Sequencing the mind of the hospital patient for happier patients and lowered hospital costs, Personalized medicine, Boston, MA, USA.

F. Organization of Conferences or Sessions

- May, 2012 - The Intl. Conference of the Future World of Work, COLLMAN, Rishon Lezion, Israel, organizing committee.
- March, 2017 - Patient-centered care: a Semantic change or a change of paradigm?! Annual Conference of the Institute of Health Policy, The Dead Sea, Israel, organizing committee.
- February, 2018- The Hospitalization Experience at a general hospital. The qualitative Research Center, Ben - Gurion University, Beer Sheva, Israel. Co-chair of session on health.
- January 2019 - Humanistic Triumph: Body Extinction Versus Growth in Self-Identity – A Cancer Narrative, 3rd International Conference on Loss, Bereavement & Human Resilience in Israel and the World: Facts, Insights & Implications, Eilat, Israel, Co-chair and Facilitator of Plenary session.

G. Competitive Research Grant

- 2016- 2019
Reducing Re-admissions through Medication Adherence, National Institute for Health Policy, Israel
227,000 Sh. (#2016/143)

H. Scholarships, Awards and Prizes

- 1996
Team Entrepreneurship Award, Vocational Schools, Ministry of Education, Israel
- 1999
The top North American Luray Covers Scholastic Award
- 1999
The Armstrong Award for Outstanding Scholastic Achievement
- 2012-2014
Research Award, COLLMAN, Rishon Lezion, Israel
- 2015
Research Excellence Award, COLLMAN, Rishon Lezion, Israel

I. Teaching

a. Courses Taught In Recent Years: 6 courses per term

Year	Course Name	Type: Lecture/Seminar/Workshop/ op/ High Learn Course/Introduction	Degree	No. of Students
2010-2012	Managerial Interpersonal Dynamic Workshop Skills		M.A	25
2015	Pre-Practicum workshop	Internship Graduate Workshop	M.A	25
2010-2016	Organizational Strategy	Introduction Course	M.A	85
2010-2013	Ethics	Advanced Professional Course	M.A	45
2009-2016	Strategic Interventions Macro	Advanced Professional Course	M.A	45-65
2015-2016	Individual and Group Interventions	High Learn Professional Course	M.A	45
2013-2016	Organizational Culture and Politics	Advanced Course	M.A	65
2015	Leadership and Development	Advanced Course	M.A	90
2016	Quantitative Research Methods	Course	B.A	50
2016	Human Capital Management	Course	B.A	90
2017	Innovations in Medicine and effects on health systems	Research Seminar	B,A	40
2017	Innovation Management	Research Seminar	M.A	40

b. A Six Year Teaching Evaluation

	(Scale 1-7)			(Scale 1-5)			
	2012	2013	2014	2015	2016	2017	2018
Professional ethics	6.29	4.85					4.90
Strategic change interventions	5.23	6.40	6.42		4.29	4.71	
					4.56		
Group, teams and individual changes				4.35	4.57	4.86	
Internship (10 hours)	6.15	6.85	6.47	4.21	4.84		
Business strategy	6.43	6.35	6.32		4.51		
			5.26				
Culture and organizational politics		6.41	5.92		4.56	4.69	
Pre-internship				4.23	4.78		
Managerial skills	6.83					4.72	
Leadership and management development						4.69	
Human resources management						4.76	4.76
Quantitative research methods							4.52
Research seminar							4.94

c. Thesis Supervision of Graduate Students

Title of Thesis	Degree
Organizational Readiness for change implementation in primary health care	M.A
Commitment of residents at general hospitals	M.A

d. Other Works Connected with my Scholarly Field

- Founded and chaired the Systemic Organizational Development track at COLLMAN, Rishon Lezion, Israel, based on four clusters: organizational effectiveness; Strategy; complexity and; strategic human resources management.
- Composed and supervised teaching of new courses at COLLMAN, Rishon Lezion, Israel: Organizational culture and politics, leadership and organizational development, global teams, emotions in the workplace, organizational strategy, strategy implementation, mergers and acquisitions, emotions in organizations, complexity and dynamic workshops on managerial influence.
- Founder of a social entrepreneurship aimed at promoting the accordance between communication styles of doctors and patients.
- Founder of a blog promoting patient-clinician-centered care.
- Founder and head of the Patient - Doctor Relationship center: Discourse, Action and Research in hospitals, COLLMAN, Israel.

Professional Experience

1985-1986 **Social Worker, Abarbanel Psychiatric Hospital, Bat-Yam, Israel**

1986-1987 **Social Worker, Child Development Center, Balfur, Tel-Aviv, Israel**

1987-1993 **Family Therapist, Tel Aviv - Jaffa, Israel**

1993-1996 **Organizational Consultant, Strategy Implementation, Motive Managerial Institute, Kfar Saba, Israel**

1996-2003 **Business Strategy Consulting, Portland, Oregon, U.S.A**

2004 - **Planning and leading organizational change - From diagnosis to change of business strategy implementation and evaluation, I-nnovation CSM, Israel**
Current



PUBLICATIONS

Authored Books Published

1. Gabay, G. (2012). What Luck I got Fired?! Ann Harbor-Pardes Academic Publishing.
2. Gabay, G., Moskowitz, H. R., Silcher, M. & Galanter, E. (2017). Mind Genomics: The New Novum Organum: Policy, Perceptions and Emotions in Health. Pardes Academic Publishing. [180p.]

Accepted Books for Publication

1. Gabay, G., "My body was wiser than you": Hospitalization – expectations, reality and change paths. Red line, Kibbutz HaMeuhad, Poalim library.
2. Gabay, G., Gere, A., Moskowitz, H. R., & Zemel, G. Medical Professionalism and Mind Genomics of the Patient Experience. IGI Academic Press.

Articles in Refereed Journals

1. Gabay, G., Moskowitz, H. R., Beckley, J., & Ashman, H. (2009). Consumer centered "brand value" of foods: drivers and segmentation. Journal of Product & Brand Management, 18(1):4-16. [Q1, 0.86, Schimago]
2. Guardiola, S., Gabay, G., & Moskowitz, H. R. (2009). Renewable energy; tapping and typing the citizen's mind. Humanomics, 5(4): 254-267.
3. Gabay, G., Paulus, K., Aarts, P., Beckley, J., Ashman, H., & Moskowitz, H. R. (2009). Cross-national segmentation for messaging about cheese: towards a new approach to consumer understanding, directed development, and targeted marketing. Italian Journal of Food Science, 21(4): 407-428.
4. Gabay, G., Flores, L., Moskowitz, H., & Maier, A. (2010). Creating technology-based merchandising ideas for hair coloring through weak signals, concept optimization and mind-set segmentation. Journal of Consumer Marketing, 27(3): 211-223. [Q1, 0.65, Schimago]
5. Rabino, S., Gabay, G., Moskowitz, D., & Moskowitz, H. R. (2010). Assessing pricing for a new product concept: PDA+ electronic health records+ real-time monitoring. Journal of Direct, Data and Digital Marketing Practice, 12(1): 27-51.
6. Gabay, G., & Moskowitz, H. R. (2012). The algebra of health concerns: implications of consumer perception of health loss, illness and the breakdown of the health system on anxiety. International journal of consumer studies, 36(6):635-646.

7. Gabay, G., Moskowitz, H. R., Rotondo, K. J., & Aspros, D. G. (2014). Understanding the mind of the pet owner for veterinary services. *Services Marketing Quarterly*, 35(1): 1-18.
8. Gabay, G., & Moore, D. (2015). Antecedents of patient trust in health-care insurers. *Services Marketing Quarterly*, 36(1): 77-93.
9. Gabay, G. (2015). Extending Psychophysics Methods to Evaluating Potential Social Anxiety Factors in Face of Terrorism. *J Psychol Psychother*, 4(167): 2161-0487.
10. Gabay, G. (2015). Perceived control over health, communication and patient-physician trust. *Patient Education and Counseling*, 98(12): 1550-1557. [Q1, 1.33, JCI, 48\2231]
11. Gabay, G. Moskowitz, R. H. (2015). Mind Genomics: What professional conduct enhances the emotional wellbeing of teens at the hospital. *Journal of Psychological Abnormalities In Children*, 4(3): 147.
12. Gabay, G. (2016). Exploring perceived control and self-rated health in re-admissions among younger adults: A retrospective study. *Patient Education and Counseling*, 99(5): 800-806. [Q1, 1.33, JCI, 48\2231]
13. Gabay, G. (2016). Does trust of patients in their physician predict loyalty to the health care insurer? The Israeli case study. *Health Marketing Quarterly*, 33(2): 149-162. DOI.10.1080/07359683.2016.1166854.
14. Gabay, G., Zemel, G., Gere, A., Zemel, R., Papajorgji, P. and Moskowitz, H. (2018). On the threshold: What concerns healthy people about the prospect of Cancer? *Cancer Studies and Therapeutics Journal*, 3(4): 1-10. <http://researchopenworld.com/on-the-threshold-what-concerns-healthy-people-about-the-prospect-of-cancer/>
15. Gabay, G., Gere, A. Stanley, Habsburg-Lothringen, C. and Moskowitz, H. (2019). Health threats awareness – Responses to warning messages about Cancer and smartphone Usage. *Cancer Studies and Therapeutics Journal*, 4(1): 1-10. <http://researchopenworld.com/health-threats-awareness-responses-to-warning-messages-about-cancer-and-smartphone-usage/>
16. Gabay, G., Gere, A. and Moskowitz, H. (2019). Understanding effective web messaging – The case of Menopause. *Integr Gyn Obstet J Volume*, 2(2): 1-16. <http://researchopenworld.com/understanding-effective-web-messaging-the-case-of-menopause/>
17. Gabay, G., Gere, A., Zemel, G., Moskowitz, D., Shifron, R., and Moskowitz, H. (2019). Expectations and attitudes regarding chronic pain control: An exploration using Mind - Genomics. *Internal Medicine Research Open Journal*, 4(1): 1-10. <http://researchopenworld.com/expectations-and-attitudes-regarding-chronic-pain-control-an-exploration-using-mind-genomics/>
18. Gabay, G., Gere, A. and Moskowitz, H. (2019). Uncovering Communication Messages for Health Promotion: The case of Arthritis. *Integrative Journal of Orthopedic Traumatology*, 2(1): 1-13. <http://researchopenworld.com/uncovering-communication-messages-for-health-promotion-the-case-of-arthritis/>

19. Gabay, G., Ellis, J. A., Frazier, N., Agyemanj, C., Gere, A., Zemel, R. and Moskowitz, H. (2019). What Resonates about professional caregiving in the Mind of the ordinary person? *Ageing Sci Ment Health Stud*, 3(1): 1-13. <http://researchopenworld.com/what-resonates-about-professional-caregiving-in-the-mind-of-the-ordinary-person/>
20. Habsburg-Lothringen, C., Gabay, G., Gere A., and Moskowitz, H. (2019) An initial foray into a social issue of expressing feelings through technology: A Mind Genomics exploration. *Ageing Sci Ment Health Stud*, 3(1): 1-13. <http://researchopenworld.com/an-initial-foray-into-a-social-issue-of-expressing-feelings-through-technogy-a-mind-genomics-exploration/>
21. Gabay, G., (2019). Patient self-worth and communication barriers to trust of Israeli patients in acute-care physicians at public general hospitals. *Qualitative Health Research*, 1-13. DOI.org/10.1177/1049732319844999. [Q1, 3.03, JCI 4\45]
22. Gabay, G. (2019). A Non-heroic Cancer narrative: Body deterioration, grief, disenfranchised grief and growth, *OMEGA - Journal of Death and Dying*, 1-23. DOI.org/10.1177/0030222819852836.
23. Gabay, G., Gere, A., Zemel, G. Zemel, R., Moskowitz, H. R. (2019). Messages about Diabetes: A Mind-Genomics exploration of communicating for Medicine & public health, *Endocrinology, Diabetes and Metabolism Journal*. *Endocrinology, Diabetes and Metabolism Journal*, 3(5): 1-13. <https://researchopenworld.com/messages-about-diabetes-a-mind-genomics-exploration-of-communicating-for-medicine-public-health/>
24. Gabay, G. Ephrem, A., Shelley, R. Stark, S., Gere, A. & Moskowitz, H. R. (2019). Preparing Nursing students to meet public expectations while preserving professional values: Mind Genomics cartography of the public's voice. *Archives of Women Health and Care*, 2 (6): 1-11. <https://researchopenworld.com/preparing-nursing-students-to-meet-public-expectations-while-preserving-professional-values-mind-genomics-cartography-of-the-publics-voice/>
25. Gabay, G., Garby, I., Stark, S., Gere, A., & Moskowitz, H.R. (2019). Cartography of doctor-patient relationship: A Mind-Genomics exploratory study about the public's response to patient-centered-care. *Journal of Clinical Research and Medicine*, 2(5): 1-10. <https://researchopenworld.com/cartography-of-doctor-patient-relationship-a-mind-genomics-exploratory-study-about-the-publics-response-to-patient-centered-care/>
26. Gabay, G., Gere, A., Zemel, G., Sherman, R. & Moskowitz, H.R. (2019). Promoting medication-adherence by uncovering patient's mindsets and adjusting clinician-patient communication to mindsets: A Mind Genomics cartography. *Journal of Clinical Research and Medicine*, 2(4):1-15. <https://researchopenworld.com/promoting-medication-adherence-by-uncovering-patients-mindsets-and-adjusting-clinician-patient-communication-to-mindsets-a-mind-genomics-cartography/>
27. Gabay, G. & Bokek-Cohen, Y. (2019). Infringement of the right to surgical informed consent: Negligent disclosure and its impact on patient trust in surgeons at public general hospitals - The voice of the patient. *BMC Medical Ethics*, 20(1):77. DOI.org/10.1186/s12910-019-0407-5 [Q1, 2.5, JCI, 2\16]

28. Gabay, G. & Bokek-Cohen, Y. (2019). What do patients want? Surgical informed consent and patient-centered care – An Augmented model of information disclosure. *Bioethics*, 1-11. DOI. 10.1111/bioe.12703 [Q1, 1.665, JCI, 6\16]

Published Chapters in Scientific Books (which are not Conference Proceedings)

1. Gabay, G., Rabino S. and Moskowitz, H.R. (2012). Messaging across national markets: Effectiveness and segmentation in Gofman, A. and Moskowitz, H.R. (Eds.) *Rule Developing Experimentation: A Systematic Approach to Understand and Engineer the Consumer Mind*. UAE: Bentham Science Publishing. Chap. 11, (pp.201-220) New York.

2. Moskowitz, H.R., Gofman, A., Gabay, G., Ashman, H., and Ray, I. (2012). Extending RDE to evaluating potential society anxiety, in Gofman, A. and Moskowitz, H.R. (Eds.) *Rule Developing Experimentation: A Systematic Approach to Understand and Engineer the Consumer Mind*. UAE: Bentham Science Publishing. Chap. 12, (pp.221-241) New York.

3. Gabay, G., Kochman, M., Moskowitz, H.R. (2015). Market sensing, Mind-Genomics and Health Promotion in Prince, M. and Priporas, C. V. (Eds) *Market Sensing Today*. Business Expert, Academic Publisher. Ch. 7, (pp. 124-141) Boston.

4. Gabay, G., Moskowitz, R. H., Onufrey, S. and Rappaport, S. (2017). Predictive Modelling and Mind-set Segments underlying Healthcare Plans. In Sahu, R. Dash, M. & Kumar, A. (Eds.) *Applying Predictive Analytics within the Service Sector* (pp. 135-156). IGI Global Academic Press, Pennsylvania.

5. Prince, M., Gabay, G, Priporas, C. V, and Moskowitz, H.R. (2018). Uniting Theory and Empirical Research: Health promotion in Market Sensing in P. Hackett (Ed.) *Quantitative Research Methods in Consumer Psychology, Contemporary and Data Driven Approaches*, Ch. 10, (pp. 272-296), Taylor & Francis, London.

6. Gabay, G. (2019). Behind the curtain: Physicians' dilemmas in building inpatient's trust In Shafran-Tikva, S., Shemer, J. and Weiss Y. (Eds.), *Partnership in Healthcare: The Patient, the Caregiver and the Bridge Between Them* (pp. 288-304), Magnes Press , Jerusalem. [Hebrew]

7. Shafran-Tikva, S., and Gabay, G. (2019). Sexual Harassment of medical staff by patients and companions: #Med_MeToo, Israel. In Shafran-Tikva, S., Shemer, J. and Weiss Y. (Eds.), *Partnership in Healthcare: The Patient, the Caregiver and the Bridge Between Them*, (pp. 352-356), Magnes Press , Jerusalem. [Hebrew]

Publications in Professional OD Peer Review Journals

Gabay, G. (2012). G-Systems - a Model for planning systemic changes in implementing business strategies. *Organizational Analysis*, 15, 107-110. [Hebrew]

Gabay, G. (2013). What do top managers really think about organizational development? *Organizational Analysis*, 18, p. 90-100. [Hebrew]

Other Publications

Gabay, G. CEOs are desperate for change implementation but are disappointed with it. *Globes*, 2.4.2008 [Hebrew]

Moskowitz, H. R., Gabay, G., Beckley, J., & Ashman, H. (2009). In God We Trust: What the God phrase does to relieve anxiety. Available at SSRN 1440274.

Elhayani, A. and Gabay, G. (2013). Social Structuring. In *Doctor's stories, Humanism in Family Medicine*. Andre Matalon & Einat Avrahami, (Eds). Ramot. [Hebrew]

Research Projects

A. Data Collection Phase

Research In Israel

Rabin Medical Center

Gabay, G., Gabay, U and Niv, Y. Enhancing medication adherence and reducing re-admissions by patient empowerment upon discharge. Full Research Proposal was accepted by the National Institute for Health Policy.

Davidoff Oncological Medical Center

Gabay, G. & Caspi, O. "Tell me three good things that you were doing or that happened to you since our last visit Sir": Ego depletion, demoralization and Physician-Patient communication with Cancer patients Caspi, O. & Gabay, G illiteracy in unconventional medicine.

Patients and Physicians At All Hospitals

Gabay, G., Bokek-Coehn, Y. And Tarabeih M. The patients gown, the physicians uniform and patient-centered care.

International

Interdisciplinary Research on leadership resilience at hospitals (Israel and ITALY)

Gabay, G., Macinati, M. & Rizzo, M. Barriers to leadership resilience among hospital directors – A cross cultural study.

Gabay, G., Weisse, Y., Picker D., Tekes-Manova, D. & Barnea, R. Barriers to leadership resilience among hospital directors – A cross cultural study.

B. Data Analyses Phase

Research In Israel

Gabay, G. & Bahat, E. Professionalism, patient centered care, trust and commitment among nurses in general hospitals.

Eldar, O., Bahat, E & Gabay, G. Cultural competency of nursing students.

Gabay, G. & Ben-Asher, S. Physicians-patient relationship: The Flipped Containers

C. Writing Phase

Research In Israel

Gabay, G. Antecedents and outcomes of trust in management among residents in general hospitals.

Gabay, G, Netzer, D. and Elhayani, Organizational Trust, Burnout and Commitment: Residents and Experts.

Gabay, G. Interpersonal and social trust in healthcare: Do they compete or complement each other?

International

Gabay, G., Gere, A., Zemel, G. & Moskowitz. H. R. "Medical Professionalism and patient experience at the hospital (USA)

D. Manuscripts under Review in Peer Reviewed Journals

Gabay, G. "Don't Let us Down": Professional values, organizational trust in top management and burnout among expert physicians at general hospitals.

Gabay, G. "Yes we can!" Navigating the trajectory of geriatric patients from psychological trauma in acute care to post-discharge resilience.

Shafran-Tikva, S., Gabay, G. de Jong, Y. & Sela, R. Exposure and reactions of Israeli and Dutch nursing students to violence in practice clinics at hospitals.

Tarabeih, M. & Gabay G. Are we there yet? Content disclosure and awareness of risks in live-kidney donations in Israel.

Gabay, G. Reducing the Risk of Eroding Trust in Physicians as a Professional Community among Priority Patients.

Shafran-Tikva, S., Gabay, G. Sexual harassment of medical personnel by patients: #Med_MeToo, Israel".

Gabay G. & Tarabeih M. "Bridge under troubled water": Trust in nurses upon the transfer of adolescents to adult-renal care – a dual perspective qualitative study.

Gabay, G. & Ben Asher, S. From a systemic view to the view of the suffering patient- The art of shifting among hospital directors.